

Vigor2928

Dual-WAN Security Firewall

Quick Start Guide

Version: V1.0

Routers- Wired Models

Web registration is preferred. You can register your Vigor router via <https://myvigor.draytek.com>.

Due to the continuous evolution of DrayTek technology, all routers will be regularly upgraded. Please consult the DrayTek web site for more information on newest firmware, tools and documents. <https://www.draytek.co.uk>



Safety and Warranty for Wired Models of Vigor Routers

Safety Instructions

- Read the installation guide thoroughly before you set up the router.
- The router is a complicated electronic unit that may be repaired only be authorized and qualified personnel. Do not try to open or repair the router yourself.
- Do not place the router in a damp or humid place, e.g. a bathroom.
- Do not stack the routers.
- The router should be used in a sheltered area, within a temperature range of 5 to +40 Celsius.
- Do not expose the router to direct sunlight or other heat sources. The housing and electronic components may be damaged by direct sunlight or heat sources.
- Do not deploy the cable for LAN connection outdoor to prevent electronic shock hazards.
- Do not power off the router when saving configurations or firmware upgrades. It may damage the data in a flash. Please disconnect the Internet connection on the router before powering it off when a TR-069/ ACS server manages the router.
- Keep the package out of reach of children.
- When you want to dispose of the router, please follow local regulations on conservation of the environment.

Warranty

We warrant to the original end user (purchaser) that the router will be free from any defects in workmanship or materials for a period of two (2) years from the date of purchase from the dealer. Please keep your purchase receipt in a safe place as it serves as proof of date of purchase. During the warranty period, and upon proof of purchase, should the product have indications of failure due to faulty workmanship and/or materials, we will, at our discretion, repair or replace the defective products or components, without charge for either parts or labor, to whatever extent we deem necessary to restore the product to proper operating condition. Any replacement will consist of a new or re-manufactured functionally equivalent product of equal value, and will be offered solely at our discretion. This warranty will not apply if the product is modified, misused, tampered with, damaged by an act of God, or subjected to abnormal working conditions. The warranty does not cover the bundled or licensed software of other vendors. Defects which do not significantly affect the usability of the product will not be covered by the warranty. We reserve the right to revise the manual and online documentation and to make changes from time to time in the contents hereof without obligation to notify any person of such revision or changes.

Importer

UK - CMS Distribution Limited, 15 Worship Street, London, EC2A 2DT
Ireland - CMS Distribution Limited, Bohola Road, Kiltimagh, Co Mayo, Ireland

External Power Supply (Power Adapter) Information

	1	2	3	4	5	6	7	8	9	10	11	12
A	Manufacturer											
B	Address											
C	Model Identifier											
D	Input voltage											
E	Input AC frequency											
F	Output voltage DC											
G	Output current											
H	Output power											
I	Average active efficiency											
J	Efficiency at low load 10%											
K	No-load power consumption											

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UK CA EU Declaration of Conformity

Hereby, DrayTek Corporation declares that the equipment type Vigor2928 is in compliance with The Electromagnetic Compatibility Regulations 2016 (SI 2016 No.1091), The Electrical Equipment (Safety) Regulations 2016 (SI 2016 No.1101), and The Restriction of the Use of Certain Hazardous Substances in Electrical and Electronic Equipment Regulations 2012 (SI 2012 No. 3032).

The full text of the UKCA Declaration of Conformity is available at the following internet address:

<https://fw.draytek.com.tw/Vigor2928/Document/CE/>

- Product name: Dual-WAN Security Firewall
- Model number: Vigor2928
- Manufacturer: DrayTek Corp.
- Address: No.26, Fushing Rd., Hukou, Hsinchu Industrial Park, Hsinchu 303, Taiwan

CE EU Declaration of Conformity

Hereby, DrayTek Corporation declares that the equipment type Vigor2928 is in compliance with EU EMC Directive 2014/30/EU, Low Voltage Directive 2014/35/EU and RoHS 2011/65/EU.

The full text of the EU Declaration of Conformity is available at the following internet address:

<https://fw.draytek.com.tw/Vigor2928/Document/CE/>

- Product name: Dual-WAN Security Firewall
- Model number: Vigor2928
- Manufacturer: DrayTek Corp.
- Address: No.26, Fushing Rd., Hukou, Hsinchu Industrial Park, Hsinchu 303, Taiwan



UK PSTI STATEMENT OF COMPLIANCE

We, DrayTek Corp., office at No.26, Fushing Rd., Hukou, Hsinchu Industrial Park, Hsinchu 303, Taiwan, declare under our sole responsibility that the product

The full text of the PSTI Declaration of Conformity is available at the following internet address: <https://fw.draytek.com.tw/UK/PSTI/>

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- Model number: Vigor2928
- Manufacturer: DrayTek Corp.
- Address: No.26, Fushing Rd., Hukou, Hsinchu Industrial Park, Hsinchu 303, Taiwan

is in conformity with the relevant UK Statutory Instruments: The Product Security and Telecommunications Infrastructure (Security Requirements for Relevant Connectable Products) Regulations 2023 ("Security Requirements").

Standard	Version
The Product Security and Telecommunications Infrastructure Regulations	2023 Schedule 1
Support Period	3 years after the EOS notification

Please note that this statement of compliance, including the Defined Support Period stated herein, is only applicable to products sold in the UK.

This Statement of Compliance is retained by DrayTek for 10 years after date of issue.

Hsinchu

(place)

19th Aug., 2025

(date)

Alan Wen

Chief Executive Officer, CEO

(Legal Signature)

FCC Federal Communication Commission Interference Statement

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:

- (1) This device may not cause harmful interference, and
- (2) This device may accept any interference received, including interference that may cause undesired operation.

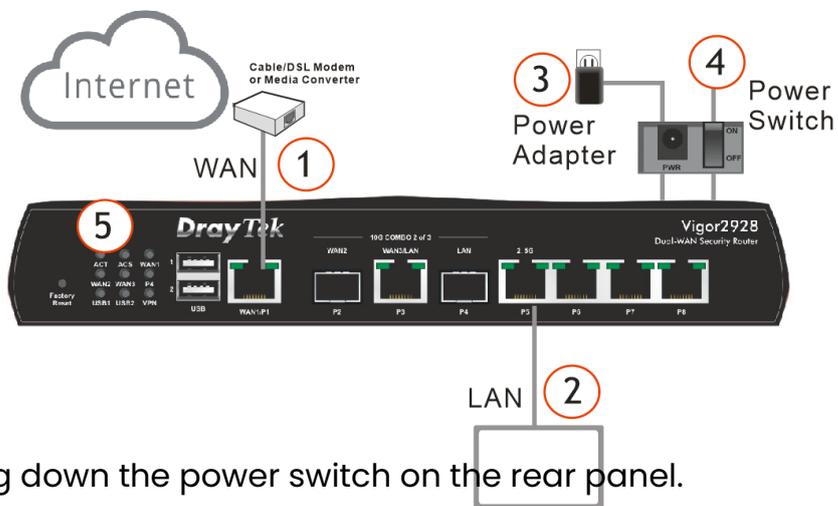
Caution

Any changes or modifications not expressly approved by the grantee of this device could void the user's authority to operate the equipment.

USA Local Representative	Company name	VLC Distribution Inc		
	Address	16255 Port NW Drive Suite 150		
	ZIP Code	77041	E-mail	lora.tourelles@vlcdistribution.com
	Contact Person	Lora Tourelles	Tel.	713-856-7252

Hardware Installation

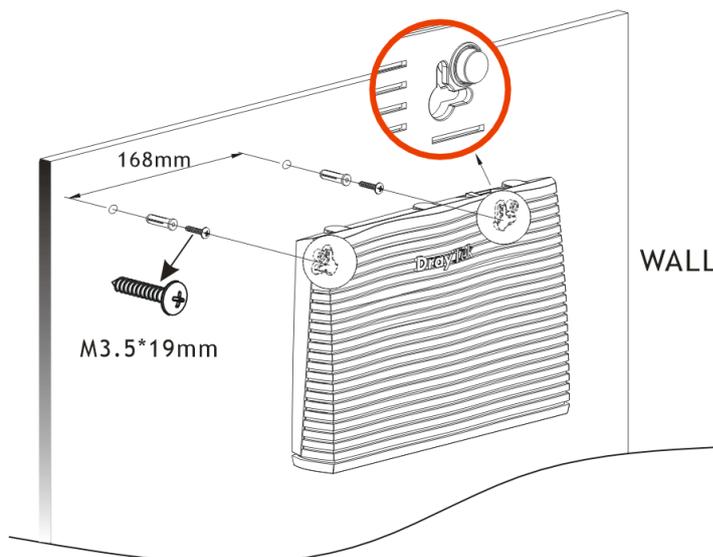
1. Connect the cable Modem/DSL Modem/Media Converter to any WAN port of router with Ethernet cable (RJ-45).
2. Connect one end of an Ethernet cable (RJ-45) to one of the **LAN** ports of the router and the other end of the cable (RJ-45) into the Ethernet port on your computer.
3. Connect one end of the power adapter to the router's power port on the rear panel, and the other side into a wall outlet.
4. Power on the device by pressing down the power switch on the rear panel.
5. The system starts to initiate. After completing the system test, the **ACT** LED will light up and start blinking.



Wall-Mounted Installation

Vigor router has keyhole type mounting slots on the underside.

1. Drill two holes on the wall. The distance between the holes shall be 168mm.
2. Fit screws into the wall using the appropriate type of wall plug.



Note

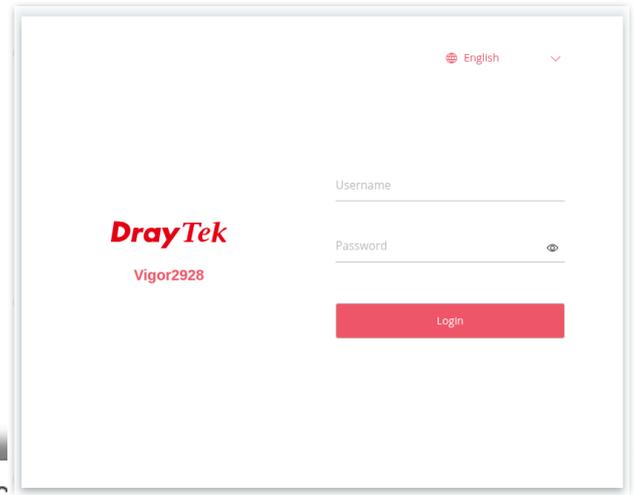
The recommended drill diameter shall be 6.5mm (1/4").

3. When you finished about procedure, the router has been mounted on the wall firmly.

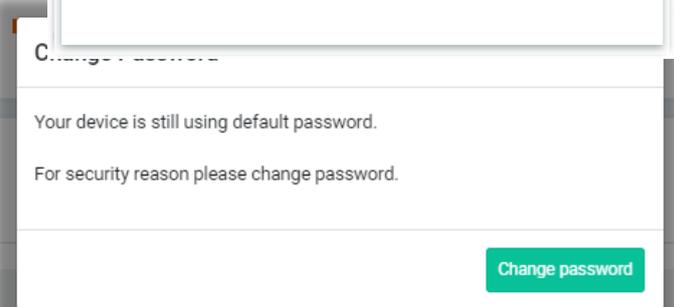
Software Configuration

Make sure your PC connects to the router correctly.

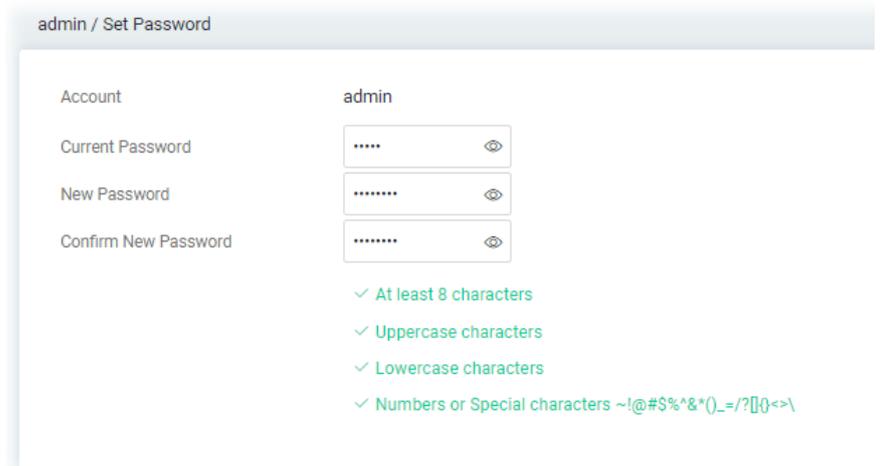
1. Open a web browser on your PC and type **https://192.168.1.1**. A pop-up window will open to ask for username and password. Please enter "admin/admin" as the Username/Password and click **Login**.



2. Next, the page will appear to guide you change the login password.



3. You **MUST** change the login password before accessing the web user interface. Please set a new password for network security.



4. After clicking **Apply**, the Main Screen will pop up.