

Release Notes for DrayTek Syslog Utility (UK/Ireland)

Software Version	4.8.0
Release Date	20 th October 2025
Supported Operating Systems	Windows 10 / 11 (x32/x64) Windows 7 / 8.1 (x32/x64) Windows Server 2012 R2 (x32/x64) Windows Vista (x32/x64)

New Features

(None)

Improvements

1. Messages with long log can be seen by enlarging the window
2. Support for roaming information (for DrayOS 5 models) in the Syslog Utility window
3. Fix to the issue with lack of wireless logs in DataBase Record
4. Improvements to the keyword filter that only worked if applied to "All"
5. Improvements to the issue where the log related to the Vigor router was not found in the downloaded system log
6. There was no corresponding data visible in the Syslog, although the IAM Log was enabled for Syslog Settings
7. The Syslog Utility window could close unexpectedly when importing a "x.mdb" file

Known Issues

(None)

Notes

1. To change the Syslog Port from its default of UDP 514, run Syslog with Admin rights (right click > "Run as administrator") and go to Misc (tools icon)
 2. Windows XP is no longer supported
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Software Version	4.7.3
Release Date	24 th June 2025
Supported Operating Systems	Windows 10 / 11 (x32/x64) Windows 7 / 8.1 (x32/x64) Windows Server 2012 R2 (x32/x64) Windows Vista (x32/x64)

New Features

(None)

Improvements

1. Mask the MAC address of the DrayTek devices in Syslog messages

Known Issues

(None)

Notes

1. To change the Syslog Port from its default of UDP 514, run Syslog with Admin rights (right click > "Run as administrator") and go to Misc (tools icon)
2. Windows XP is no longer supported

Software Version	4.7.2
Release Date	18 th November 2024
Supported Operating Systems	Windows 10 / 11 (x32/x64) Windows 7 / 8.1 (x32/x64) Windows Server 2012 R2 (x32/x64) Windows Vista (x32/x64)

New Features

(None)

Improvements

1. Improvements to log collection from LTE related events

Known Issues

(None)

Notes

1. To change the Syslog Port from its default of UDP 514, run Syslog with Admin rights (right click > "Run as administrator") and go to Misc (tools icon)
2. Windows XP is no longer supported

Software Version	4.7.1
Release Date	14 th April 2023
Supported Operating Systems	Windows 10 / 11 (x32/x64) Windows 7 / 8.1 (x32/x64) Windows Server 2012 R2 (x32/x64) Windows Vista (x32/x64) Windows XP SP3

New Features

1. The APM section added (under Wireless) for receiving logs from VigorAP devices

Improvements

1. Logs from VigorAP 1062C are now supported

Known Issues

To change the Syslog Port from its default of UDP 514, run Syslog with Admin rights (right click > "Run as administrator") and go to Misc (tools icon)

Software Version	4.7.0
Release Date	1 st July 2022
Supported Operating Systems	Windows 10 / 11 (x32/x64) Windows 7 / 8.1 (x32/x64) Windows Server 2012 R2 (x32/x64) Windows Vista (x32/x64) Windows XP SP3

New Features

1. Added the [Wireless] tab, with [WLAN], [Mesh] and [Roaming] tabs for wireless routers
2. Added [LAN Log] & [DSL Debug Log] tabs to the new [Interface] tab

Improvements

1. Improved Syslog format with Syslog Utility
2. Improved compatibility with Windows XP SP3
3. Resolved display issue in Windows 10 with some configurations
4. Moved [WAN Log] into [Interface] tab

Known Issues

1. To change the Syslog Port from its default of UDP 514, run Syslog with Admin rights (right click > "Run as administrator") and go to Misc (tools icon)

Software Version	4.6.1
Release Date	20 th December 2021
Supported Operating Systems	Windows 10 (x32/x64) Windows 7 / 8.1 (x32/x64) Windows Server 2012 R2 (x32/x64) Windows Vista (x32/x64) Windows XP SP3

New Features & Improvements

1. Removed deprecated "Show Defense Alert Top 10" feature
2. Improved display of VPN graph
3. Improved display of LTE WAN traffic graph
4. Improved handling of Keywords entered in the Log Filter

Known Issues

(None)

Software Version	4.6.0
Release Date	15 th June 2021
Supported Operating Systems	Windows 10 (x32/x64) Windows 7 / 8.1 (x32/x64) Windows Server 2012 R2 (x32/x64) Windows Vista (x32/x64) Windows XP SP3

New Features & Improvements

1. The content of the error message prompt updated for IP address receiving.
2. The "WAN Interface" drop-down menu varies based on the model of the router.
3. Improved format for the displayed log.
4. Syslog server compatibility for Vigor3910 P1 updates from WAN to LAN.
5. Syslog server did not respond while getting an unknown state from a specific router (e.g., Vigor3910/2962).

Known Issues

(None)

Software Version	4.5.8
Release Date	18 th September 2019
Supported Operating Systems	Windows 10 (x32/x64) Windows 7 / 8.1 (x32/x64) Windows Server 2012 R2 (x32/x64) Windows Vista (x32/x64) Windows XP SP3

New Features & Improvements

1. [Misc] > [Recovery] section removed.
2. An error could occur when selecting "Always on Top" Syslog window menu.
3. The display of [Misc] > [Network Information] Lease Expires field corrected.
4. The Syslog kept showing "Failed to connect to router!" message after setting the telnet read out command.
5. Compatibility with a PC that have more than 5 NICs added.

Known Issues

(None)

Software Version	4.5.7
Release Date	1 st December 2018
Supported Operating Systems	Windows 10 (x32/x64) Windows 7 / 8.1 (x32/x64) Windows Server 2012 R2 (x32/x64) Windows Vista (x32/x64) Windows XP SP3

New Features

1. Support for filtering / sorting VigorSwitch syslogs by Severity, Facility and Category. Switch to "Standard" view (circular arrows icon) to see these options.
2. Added the "Mesh" tab for new VigorAPs that support Meshing, such as the VigorAP 903.

Improvements

1. Corrected a display error in the Misc settings menu with Windows 10.
2. Database Searcher can now select Start/End Time as well as Date.
3. Database Searcher could not display syslog entries in the "Others" tab of a loaded DB.

Known Issues

(None)

Software Version	4.5.6
Release Date	26 th October 2015
Supported Operating Systems	Windows 7 / 8.1 (x32/x64) Windows Server 2012 R2 (x32/x64) Windows Vista (x32/x64) Windows XP SP3

New Features & Improvements

1. VPN graph could not be displayed correctly.
2. Corrected a display error in Windows 10.
3. Modified the search range accuracy to "second" for "Database Searcher" feature.

Known Issues

(None)

Software Version	4.5.4
Release Date	8 th September 2014
Supported Operating Systems	Windows 7 / 8.1 (x32/x64) Windows Vista (x32/x64) Windows XP SP3

New Features

1. Support the feature of Always on top for Syslog UI.

Improvements

1. Syslog showed "the parameter is incorrect" message while OS was in different time zone.
2. DoS defense log was incorrectly shown in "IP Filter log" field.
3. Some Syslog columns were misplaced for Linux based router models.
4. A block of blank would be left after Syslog windows were resized.

Known Issues

(None)

Software Version	4.5.3
Release Date	8 th April 2013
Supported Operating Systems	Windows 7 (x32/x64) Windows Vista (x32/x64) Windows XP SP3

New Features

1. Support simple syntax for Syslog key word filter.
2. Support log files being saved automatically without reconfiguration after router reboot

Improvements

1. Fixed: Syslog will crash if the router has multiple WAN interfaces (more than 5).

Known Issues

(None)

Software Version	4.5.1
Release Date	5 th September 2011
Supported Operating Systems	Windows 7 (x32/x64) Windows Vista (x32/x64) Windows XP SP3

New Features

1. Support for the debug messages that are sent out by the router.

Improvements

1. Improved: Resolved an issue that occasionally caused messages to be displayed in the wrong field
2. Fixed: Telnet read-out bug with Two-level router, such as vigor2130

Known Issues

1. Sort types of AV/AI logs are not counted or displayed in Statistics.
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Software Version	4.5.0
Release Date	9 th June 2011
Supported Operating Systems	Windows 7 (x32/x64) Windows Vista (x32/x64) Windows XP SP3

New Features

1. All new design for user interface:
 - a. Record for various features are adjusted and classified under different tabs, e.g., Firewall, VPN, User Access, Connection, WAN, IPPBX and Others.
 - b. Add a new DrayTek banner on the utility.
 - c. Change the icon for the tools menu bar.

Improvements

(None)

Known Issues

1. Telnet Readout feature may cause the syslog utility halt or crash.
2. Sort types of AV/AI logs are not counted or displayed in Statistics.

Software Version	4.4.0
Release Date	9 th May 2011
Supported Operating Systems	Windows 7 (x32/x64) Windows Vista (x32/x64) Windows XP SP3

New Features

1. Support keyword filter feature for Log View function.
2. Support pause/resume feature for real time Log display.

Improvements

1. Improved: Support new VoIP phone call statistics function.
 - a. Call Details Record
 - b. Phone Call Top10
 - c. Phone Call Graphic

Known Issues

1. Telnet Readout feature may cause the syslog utility halt or crash.
 2. Sort types of AV/AI logs are not counted or displayed in Statistics.
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Software Version	4.3.0
Release Date	8 th April 2013
Supported Operating Systems	Windows 7 (x32/x64) Windows Vista (x32/x64) Windows XP SP3

New Features

1. Support new VoIP phone call statistics function.
2. Support new VoIP phone call summary function.
3. Allow user to adjust the windows size of Syslog utility.
4. The size of the UI is adjustable.

Improvements

1. Improved: The user will be asked to stop recording by Syslog utility before moving the log file to other directory.

Known Issues

1. Telnet Readout feature may cause the syslog utility halt or crash.
2. Sort types of AV/AI logs are not counted or displayed in Statistics.

Software Version	4.2.1
Release Date	9 th October 2009
Supported Operating Systems	Windows Vista (x32/x64) Windows XP SP3

New Features

(None)

Improvements

1. Fixed: A crucial runtime error happened on sort of OS version, if the Database management was enabled.
2. Fixed: CSM/Defense log might be automatically changed to "local use 0" sometimes.

Known Issues

1. Telnet Readout feature may cause the syslog utility halt or crash.
 2. Sort types of AV/AI logs are not counted or displayed in Statistics.
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Software Version	4.2.0
Release Date	5 th June 2009
Supported Operating Systems	Windows Vista (x32/x64) Windows XP SP3

New Features

1. Provide a new button to switch between 'Standard' UI & 'Original' UI.

Improvements

(None)

Known Issues

1. Telnet Readout feature may cause the syslog utility halt or crash.
2. Sort types of AV/AI logs are not counted or displayed in Statistics.

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